

## **Background**

The JGC will track metrics for work product management and stakeholder engagement. The JGC and WECC staff will develop the metrics during the implementation phase to provide a complete view of performance based on the following expected outcomes:

- High level of stakeholder engagement;
- Clarity as to where and how in the committee structure specific issues are being addressed;
- High quality committee workplans—specific activities tied to WECC’s strategic direction and risk priorities;
- Low level of duplicated work;
- Rapid response time in appropriately identifying and addressing emerging issues;
- Clarity between group work products and WECC’s strategic direction;
- Work produced is relevant and used by a broad range of WECC stakeholders;
- Stakeholder clarity regarding which groups are working on issues of interest to them;
- Stakeholders can easily connect to and participate in groups;
- Committee work includes a broader range of perspectives and expertise; and
- Increased enthusiasm within committees to produce meaningful work.

Metrics should be developed as measures of success to determine whether progress is being made toward these outcomes.

## **Implementation Timeline**

The metrics were approved in March 2022 because the metrics tracking will begin in 2022.

## Technical Committee Metrics

Metric	Measure(s)
Increased stakeholder engagement	<p>Percentage increase of attendees at meetings over 2021 average by end of 2023</p> <p>Representation from all classes on all committees</p> <p>Number of action items (discussion, approvals, activities, projects) vs. update items (other group's work) on agenda</p>
A general understanding of what the committees are addressing	<p>Number of RRP's and Long-term Strategy items are being addressed and by whom</p>
Reduction of duplicated work from 2021-2023	<p>Monitoring committee activities by comparing agendas and minutes for overlapping topics</p> <p>How many cases of duplication were identified? How were those addressed?</p>
Rapid response time in identifying and addressing emerging and known risks	<p>Time between when activity is added and when work begins</p> <p>Percentage of action items completed or closed by due date</p>
Work produced is relevant to a broad range of WECC stakeholders	<p>Number of end products published on wecc.org from three-year work plans</p> <p>Number of times work is cited</p> <p>Number of additional items (studies/work) requested from end users</p> <p>Number of times WECC presents work in outside forums</p>
Stakeholders can easily connect to and participate in groups	<p>How often is the informative and interactive stakeholder committee guide being updated?</p> <p>Number of hits on website</p>
Committee work includes a broader range of perspectives and expertise	<p>Number of outside perspectives invited to speak at the committees</p> <p>Track types of organizations involved in each group (Classes, registration type)</p> <p>Track organizational level and titles of people involved (e.g., C-level, engineers, analysts, finance)</p>
Increased enthusiasm within committees to produce meaningful work	<p>Survey of group members</p> <ul style="list-style-type: none"> <li>Continued or repeat volunteers</li> <li>Publish yearly lessons learned after ad hoc groups disband</li> </ul> <p>Number of volunteers for action items and ad hoc groups from 2021 to 2023 to be included in lessons learned</p>

