

MARCH 21, 2023

RELIABILITY & SECURITY

Virtual Workshop





Comparative Enforcement Experience

March 21, 2023

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Where We Are



PNC

Triage

Validation

Mitigation

Disposition

What Happens Next



What We Know



Self-Report

Orko determined, then filed a **self-report**, stating it may be in violation of the standard due to how it *failed to update its Supply Chain Risk Management plan to include procurement of PACS and EACMS associated with BES Cyber Systems.*



Audit Finding

The WECC Audit Team had an **audit finding** that Sunbear Power may be in violation of the standard for *not updating its Supply Chain Risk Management plan to include procurement of PACS and EACMS associated with BES Cyber Systems.*

What WECC Needs



| Needed for Processing | | |
|------------------------------------|-----|----|
| Full Description of Noncompliance | Yes | ? |
| Basis for Dates | Yes | No |
| Root Cause Analysis | Yes | No |
| Extent of Condition (EOC) Analysis | Yes | No |
| Description of Remediation | Yes | No |
| Mitigation Activity Details | Yes | No |

What We Know



Orko Profile

- GO/GOP
- Medium size
- Detailed entity data available
- Compliance history
- Good controls
- Good compliance program
- Entity provides detailed responses to WECC requests
- Engaged and transparent
- Participates in WECC workshops or training
- Program validated with no issues at past two audits
- Few PNCs in compliance history; mostly self-reports

What We Know



Sunbear Power Profile

- GO/GOP
- Medium size
- Basic entity data available
- Compliance history
- Poor controls
- Weak compliance program
- Entity provides minimal responses, sometimes none
- Rarely communicates with WECC
- Never participates in WECC workshops or training
- Program related issues found at past two audits
- PNCs generally found at audit and not self-detected

Triage



Triage



Analysis

- Determine whether there is a noncompliance
- Discovered soon after the start date, which lowers the likelihood of potential harm
- Strong compliance program
- Remediated quickly which **lowers** the duration and likelihood of potential harm
- Overall potential risk impact (**minimal**, moderate, serious)



Analysis

- Determine whether there is a noncompliance
- Discovery was made at audit and not self-identified, which increases the likelihood of potential harm
- Compliance program lacks internal controls
- Not remediated quickly which **increases** the duration and likelihood of potential harm
- Overall potential risk impact is either moderate or serious

Validation



Validation



Analysis

- Review of noncompliance
- Risk assessment
- Verification of EOC analysis
- Review of internal controls
- Remediation review
- Requests for information/meetings are not required
- Examination of root cause analysis description and evidence



Analysis

- Review of noncompliance
- Risk assessment
- Verification of EOC analysis
- Review of internal controls
- Remediation review
- Multiple meetings and requests for information would be required
- Examination of root cause analysis description and evidence

Mitigation



Mitigation



Analysis

- The instance was discovered quickly
- Rapid remediation shortened the duration and reduced risks
- Rapid discovery led to updates of preventive controls within one month
- Remediation detailed in self-report, along with mitigating activities



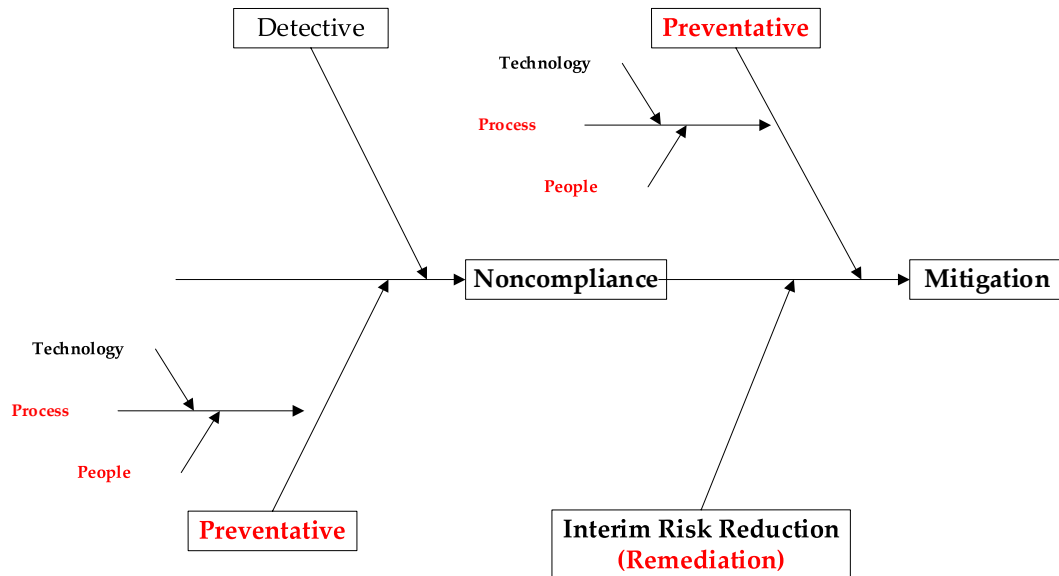
Analysis

- The instance was not discovered quickly
- No remediation before audit
- Longer duration increased risks
- New processes and internal controls will need to be developed
- Mitigation efforts will be lengthy and will likely require a mitigation plan
- Substantial changes in the CIP program may be required

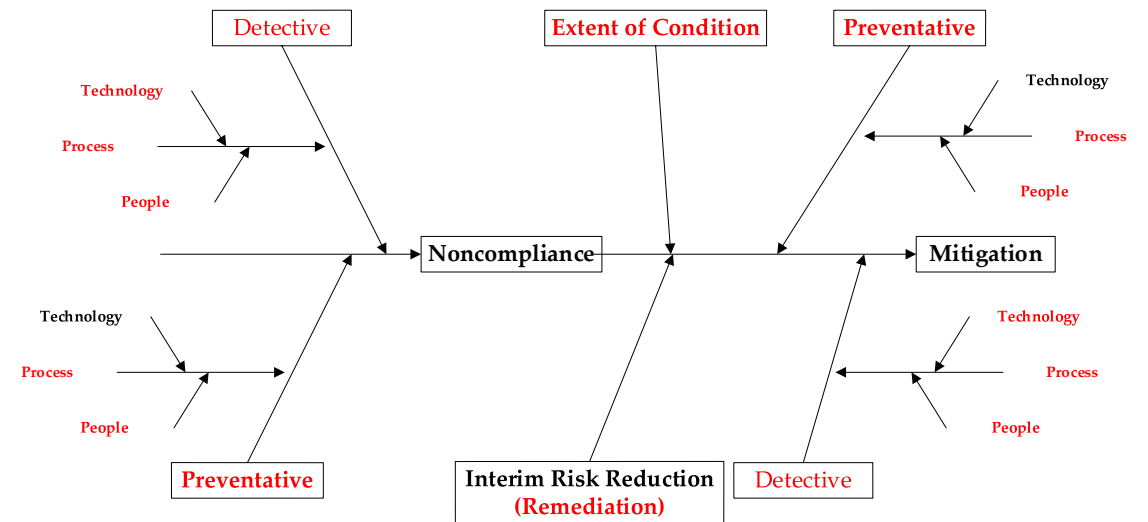
Mitigation



Work Required



Work Required



Disposition Methods



Disposition Methods

| Disposition Method | Risk |
|--|--|
| Dismissal | |
| Compliance Exception (CE) | Minimal |
| Find, Fix, Track and Report (FFT) | Minimal or Moderate |
| Settlement/ Spreadsheet Notice of Penalty (SNOP) | Minimal or Moderate; with a Penalty or Non-Monetary Sanction |
| Settlement/ Full Notice of Penalty (FNOP) | Serious/substantial |
| Notice of Alleged Violation Penalty and/or Sanction (NAVAPS) | Any risk |

Dismissal

- For-cause dismissal
 - Insufficient evidence to support a noncompliance
- Administrative “dismissal”
 - Consolidation of a subsequent noncompliance of the same Standard and Requirement into an existing noncompliance

Compliance Exception

- Minimal risk
- Mitigating activities must either be complete or will be completed within 12 months from NERC filing with FERC
- No penalty
- Generally — CEs not included in compliance history for penalty purposes
- FERC has a 60-day review period

Find, Fix, Track, and Report

- Most often moderate risk but can be minimal risk
- Mitigating activities must either be complete or will be completed within 12 months from NERC filing with FERC
- FFT process requires that registered entity senior management affirm
- No penalty
- FFT affidavit required upon completion of mitigation
- FERC has a 60-day review period

Spreadsheet Notice of Penalty

- Typically moderate risk but can be minimal risk
- Often includes a penalty
 - Can be a \$0 penalty
 - Can include non-monetary sanction(s)
- Mitigation completion verified
- Use the settlement process
- FERC has a 30-day review period

Full Notice of Penalty

- Typically serious/substantial risk
- Typically includes penalty
 - Can include non-monetary sanction(s)
- Mitigation completion verified
- Use the settlement process
- Pre-filing meeting with NERC and approval of penalty is required before submission of settlement/FNOP to the registered entity
- FERC has a 30-day review period

Notice of Alleged Violation Penalty and/or Sanction

- WECC rarely uses this method
- Any risk issue
- Penalty could apply
- NERC approves penalty before filing
- NAVAPS obligates the entity to submit a mitigation plan within 30 days
- Mitigation completion verified
- FERC has 30-day review period
- Parties can move to a settlement track
- Could result in a hearing

Disposition: Orko vs. Sunbear



Factors

- Minimal risk
- No Compliance History
- Other factors



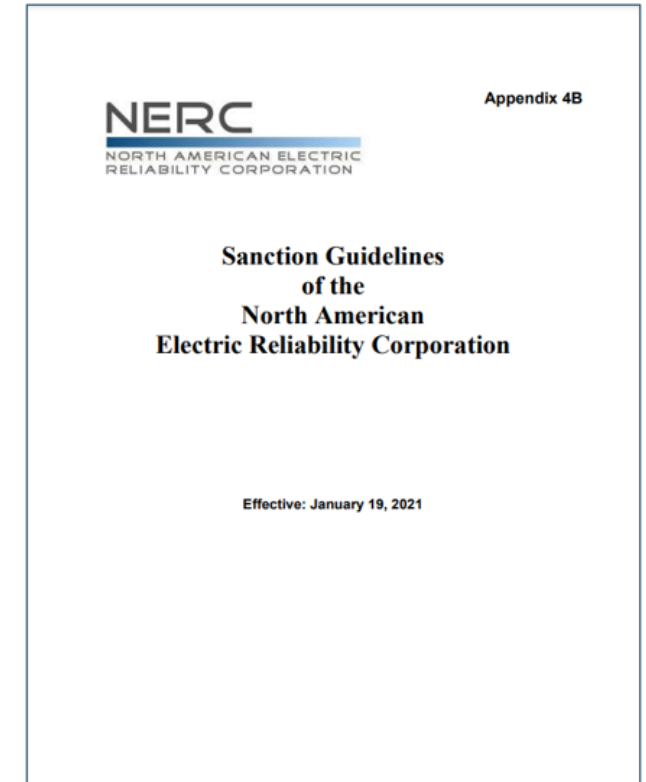
Factors

- At least moderate risk, but potentially serious risk
- Compliance History
- Other factors

Penalty Determination

Penalty Determination

- Determine base penalty amount
 - Violation risk factor and violation severity level table
 - Entity size
 - Assessed risk
 - Violation duration
 - Violation time horizon
- Adjustment factors
 - Mitigating factors
 - Aggravating factors



Penalty: Orko vs. Sunbear



Factors

- Not applicable since the Orko noncompliance would likely be processed as a Compliance Exception



Factors

- At least moderate risk, but potentially serious risk
- Audit finding
- Weak compliance program
- Cooperation level
- Compliance History



Electric Reliability and Security for the West

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