

WREGIS Frequently Asked Questions

Updated April 6, 2026

This FAQ is divided into two sections: one for the **new software development** and one for the creation of **the new WREGIS company**.

Section 1: New Software Development

- **Why has WECC developed a custom greenfield software instead of using the existing solution?**
Due to the cancellation of our software licensing contract by M-RETS and no viable alternatives, we are developing new software that allows more control over the product and its future enhancements. Our review of the market revealed that there are no turnkey software solutions for WREGIS. We cannot speak for CleanCounts (formerly M-RETS), but in general, time requirements for the development work did not align with their expectations. For additional information, please refer to their press release: <https://www.mrets.org/blog/wecc/>.
- **Who was selected to develop the new software?**
WECC has contracted with [Atomic Object](#), a custom software consultancy with over 20 years of experience, to create a secure and user-friendly platform for WREGIS. Atomic Object was chosen from over a dozen RFP respondents due to its qualifications and experience in the energy sector. This partnership combines strategy, design, development, and delivery that supports both compliance and voluntary renewable energy certificate (REC) markets across the West. [Read](#) more about the software partnership.
- **What are the planned software phases and how can I get involved in testing?**
 - **Phase 1**, which is the initial release, is planned for December 31, 2026. This phase will include 103 unique features across various categories, providing the essential functionality users need to perform tasks like those in the current system.
 - **Phase 2** will focus on an additional 38 features and is projected for mid-2027. We based the validation of key features on feedback from our customer survey.

For more information about the features in Phases 1 and 2, please visit the [website](#).

If stakeholders wish to take part in software testing, they should reach out to engage@wecc.org. We will coordinate with our development partner to establish criteria for assembling the different test groups based on best practices and will include users who meet those criteria during the agile development phases.

- **What opportunities will there be for providing feedback on the software development project?**
A survey was issued to all active WREGIS users on July 7, 2025, and the results helped shape the project's requirements. The objective is to launch Phase 1 by December 31, 2026, which will allow users to perform their jobs and meet compliance needs. While the initial survey focused on general feedback, stakeholders provided more detailed insights during the public comment period from

August 1 to 29, 2025. After Phase 2 is launched, users will have the opportunity to submit enhancement requests.

Phase 1 will feature key functions such as generator registration, data reporting, compliance reporting, and REC management, based on an evaluation of the current system's capabilities. Stakeholders and users are encouraged to share feedback and reach out at any time via engage@wecc.org.

- **Will users be able to test the new software before launch?**

Yes. Usability testing will involve a subset of stakeholders. Details and participation opportunities will be communicated as the project progresses.

- **What other ways can stakeholders get involved?**

Stakeholders may engage through WREGIS Committee meetings, the Stakeholder Advisory Committee (SAC) meetings, WREGIS town halls, or by emailing engage@wecc.org. More on SAC membership is available [online](#).

- **How will compliance deadlines and scheduling be handled?**

We will work to minimize impacts to stakeholders and will share information about the software migration timeline as the project progresses. Please notify WREGISadmin@wecc.org of any timing concerns.

- **Will current account credits or data be affected by the software transition?**

No. All existing account information and credits will be transferred to the new system without affecting WREGIS users.

- **Will Phase 1 of the new software include an API?**

Yes, an application programming interface (API) is included in Phase 1 of the software development. [Review](#) additional details on features included in Phases 1 and 2.

- **Will there be a method for stakeholders to request changes to the system?**

Yes. Although the specific process has not been finalized, we anticipate implementing a customer-facing ticketing system for reporting bugs and requesting enhancements after Phase 2 is complete.

- **How will state program administrators be involved to ensure changing needs are met?**

A variety of stakeholder types, including state administrators, will participate in usability testing and the Software Launch Forum. The software is being designed for future scalability and change.

- **What does WECC mean when it says the software will include an improved user interface?**

The benefit of a greenfield build is that we are not retrofitting an existing product; rather, we can work from the ground up. Our focus will be on system requirements and user experience. Details of the user interface will be determined as the product is designed throughout the development stages, but some included improvements will be APIs, look and feel, and modern design geared toward efficient operations and use.

- **What will user training in the new system look like?** Training will include road shows, in-person and online sessions, video modules, and written guides. The goal is for all users to be ready and trained on the new system on the day of launch.

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- **When will the Software Launch Forum be formed?** The Software Launch Forum is expected to commence in April 2026. The SWLF will comprise eight WREGIS stakeholders that represent a broad cross section of the community:
 - One member of the WREGIS Stakeholder Advisory Committee (SAC chair)
 - One member of the WREGIS Committee
 - Two members representing State Program Administrators
 - Two members representing Qualified Reporting Entities
 - Two members representing generator customers
 - **Will the WREGIS Operating Rules change because of the new software?**

There may be updates to the operating rules, but they mainly govern program administration, rules, and procedures, not software functionality. We will have more insight into potential updates later this summer.
 - **The current generator registration process is time consuming. Do you anticipate that stakeholders will need to take additional action during the platform transition? Also, will the process change in the new software?**

A seamless data transfer is planned, with no additional action required by stakeholders. We do not anticipate generator registration process changes at this time; however, should anything change, we will communicate with stakeholders and provide training and documentation.

Section 2: Separation into a New Company

- **Why is WREGIS becoming a stand-alone company separate from WECC?**

After thoroughly evaluating different alternatives, WECC concluded that creating a separate, independent company would be the best approach to fulfill the needs of WREGIS and its customers. An independent WREGIS will:

 - Enable WREGIS stakeholders, through its board and strong stakeholder advisory group, to participate fully in key decisions affecting the WREGIS system.
 - Allow WREGIS to focus solely on providing an excellent software product and outstanding service.
 - Provide stakeholders with a more impactful voice by allowing more input and influence over future software enhancements.
 - Include WREGIS stakeholders in the selection of its board members.
- **Will WECC use project management expertise for the transition?**

Yes. WECC will use both internal and external project management and legal experts throughout the transition process.
- **Was any thought given to approaching one of the original founding entities (Western Governors Association, Western Regional Air Partnership, or California Energy Commission) instead of forming a new company?**

Yes, as part of our due diligence, we evaluated the possibility of transferring WREGIS operations to an existing organization. After careful consideration, we concluded that creating a stand-alone company dedicated solely to the needs of WREGIS and its customers would be the most effective solution. This structure ensures that the interests of WREGIS and its stakeholders are prioritized, rather than being secondary to other organizational objectives.

- **Will there be opportunities for stakeholders to participate in governance discussions?**

Yes. Feedback will be solicited from key stakeholders and committees as we develop the new governance structure.

- **Will fees increase as a result of the software development and separation?**

We do anticipate that fees will change; however, details are not yet known. Fee levels have decreased over the years, and they are approximately 25% of current market rates. As the budget for the stand-alone organization is fine-tuned over the next year, we will gain clarity on the fee levels needed to support the organization. We will work with the WREGIS Committee to ensure that customers will have time to plan for any increases.

- **What will the new board look like?**

Board composition is still being developed. Stakeholder input is encouraged during comment periods and committee meetings.

- **If WREGIS is separating from WECC, why not wait for the separation to occur before developing the software for the new WREGIS entity?**

WECC is dedicated to ensuring a smooth transition for WREGIS as it becomes a stand-alone organization, and time is critical when it comes to software development. The current contract term expires in December 2027, and Phase 1 needs to be operational before that date. It's imperative that the new organization and its software are fully functional by the end of the contract term. Additionally, the contractual agreement with CleanCounts (formerly known as M-RETS) is between WECC and CleanCounts and is not transferable.

- **Will the new company have its own software development staff?**

Yes. The organization will have internal software developers and may also hire external resources as needed.

- **Did WECC consider other options for housing WREGIS outside of creating a stand-alone organization?**

Yes. Several alternatives were reviewed; however, a stand-alone structure was recommended as the best path forward. [Read](#) the governance and structure recommendation document for more details.

- **Will WREGIS be independent before Phase 1 of the new software is live?**

No. WREGIS will remain within WECC until the new software is fully operational to ensure a smooth transition.

- **How will the new CEO be selected?**

A search firm will likely be used to retain a CEO, with the goal of having full-time staff in place

before January 1, 2028. The timing for onboarding the CEO and other hires has not yet been determined.

- **How will customer support work in the new organization, and how many FTEs will it have to support customers?**

The new organization will have a dedicated customer support employee to answer help desk questions that are not IT related. Additionally, there will be IT resources available to assist customers with IT or technical issues. The organization will also use ticketing software to enable customers to submit issues and enhancement requests.

- **What is the budget development timeline for the new company?**

A draft budget for year one of the stand-alone organization was created in late 2025. As more information becomes available, the budget for the stand-alone company will be updated, and data will be shared with committees and stakeholders.

- **What happens to WREGIS's reserve funds?**

Reserves will fund the software development project and the costs of establishing the new company.

For more information or to get involved, visit the WREGIS [website](#) or contact engage@wecc.org.