

WREGIS will be launching new software provided by M-RETS in the third quarter of 2022. To help prepare you for this change, we have created this list of Frequently Asked Questions. We will provide additional information as it becomes available.

***Is WREGIS now part of M-RETS?***

WREGIS is and will remain part of WECC. While WREGIS has entered into an agreement with M-RETS to use their software platform, the program, accounts, and general administration of the system will continue to be managed by WREGIS staff.

***Why is WREGIS updating its software?***

The software underlying the WREGIS platform is aging and has not received a full upgrade since our original go-live in 2007. We are looking to make WREGIS a more modern and flexible platform that can meet the changing data needs of our customers.

***When will the software change occur?***

WREGIS anticipates release of the new software in the third quarter of 2022. An exact date will be announced this summer.

***What improvements or changes will I see with the new software?***

WREGIS anticipates making many new features available with the software change. We are also implementing updates to existing functionality to help with usability. We will make a full list of new and improved features available later this summer.

***Will the system lose any existing functionality?***

After a thorough look at our usage data, WREGIS has identified some system functions that are not being used. Those functions may not be included with the new software. WREGIS will notify you if features you are using are being discontinued or altered as we get closer to launch.

***What will happen to my account data?***

WREGIS Administration is working to ensure that all account data—generators, RECs, transaction information, etc.—is seamlessly migrated to the new software.

***Are my RECs still going to be eligible for my program?***

All data associated with your certificates will be migrated to the new system, including certificate eligibilities. As with the current system, direct any questions about a certificate’s eligibility for a specific program to the program in question.

***Do I need to do anything to prepare for the software update?***

To ensure that data migrated to the new system is accurate and up-to-date, please review your account information at least a month before launch. This includes logins, account profiles, generating unit information, etc. We will provide a data checklist for you closer to the migration date.

***Will I lose access to my WREGIS account during the release?***

WREGIS will give users advanced notice of any expected outages so you can schedule your work appropriately.

***Will my fees be changing?***

WREGIS will not be increasing any fees in 2022. We will provide advanced notice of any planned fee changes as required in our Terms of Use.

***Do I need to sign a new Terms of Use agreement?***

Although there will be some changes to the current Terms of Use before the new platform goes live, you will not have to sign and submit a new copy. WREGIS will provide notice of the proposed changes to the Terms of Use as required by that document.

***Will WREGIS provide training for the new software?***

WREGIS will offer several training sessions to ensure our users have ample opportunity to attend. We will also provide updated training materials, including resources for any new software features. We will communicate information regarding upcoming training sessions through our usual channels.

***Do I need to notify anyone?***

WREGIS will continue to send updates to all active Account Holders, Qualified Reporting Entities, and Program Administrators. Other parties who work with WREGIS, such as programs that do not have a WREGIS account, were also notified. You may notify any other parties you feel might be affected at your discretion.

***But...I still have questions!***

Please send any questions to [wregishelp@wecc.org](mailto:wregishelp@wecc.org). You can also call our Help Desk at 888-225-4213. We will continue to update all users as information becomes available.

