



Your HP Tools

- Tailboards
- Two-Minute Rule
- Self-Checking (STAR)
- Stop When Unsure
- Questioning Attitude
- Procedure Use and Adherence
- Placekeeping
- Phonetic Alphabet
- Three-Way Communication

I am too busy to be safe

“Please don’t bother me with your Human Performance tools. I’m too busy to be safe.” Can you imagine if we said that to our supervisor or our fellow employees? Yet, that is what we say many times by our actions. We are too busy preparing for our daily work assignment, or making sure that we are able to run several switching logs at the same time, or making sure that we have entered everything in the correct place on the form.

By using our Human Performance tools such as the Two Minute Rule and Self Checking (STAR) we show by our actions that we are not too busy to be safe. While we perform our daily duties they often become routine and mundane. This is one of the most dangerous times. We need to consciously slow down and specifically look at and think about what our next action will be and the expected outcome. A Two-Minute rule may only be a two second effort to look at what you are going to do and assess the situation before you perform the action. That few seconds may be the difference between life and death. Are we really too busy to stay alive?

The Human Performance Tools Brochure:

http://pgeatwork/UPI/Documents/HP_Brochure_FINAL_10_05_18.pdf

Why should I Care?

Maintaining a safe and error free workplace is all of our responsibility. We **ALL** want to make sure that all of us go home after the workday and see our families. We can make a difference in 2012.

Remember:

“Safety culture is the organization’s values and behaviors—modeled by its leaders and internalized by its members—that serve to make system safety the overriding priority.”

Your Transmission Operations Support Group

Please do not forget to send in ideas for articles on the Op Zero Newsletter to: RUSP@pge.com