



### Your HP Tools

- Tailboards
- Two-Minute Rule
- Self-Checking (STAR)
- Stop When Unsure
- Questioning Attitude
- Procedure Use and Adherence
- Placekeeping
- Phonetic Alphabet
- Three-Way Communication

### To Diet or not to Diet

One of the perplexities of growing older is our propensity to gain weight. Many of us struggle with this problem and the answer for many is “I’ll go on a diet”. We diet for a while, lose weight and then after a time get tired of the battle and the weight creeps back on. If we completely changed our lifestyle to reflect eating in moderation and exercising we would be much more successful than our fad diets.

The error prevention tools that we have available to us are much like a diet. We can choose to change our lifestyle and use these tools on a daily basis, or we use them in a hap hazard way and our propensity to have errors with significant consequence will remain high.

The Human Performance Error Prevention Tools are to help us maintain the high level of awareness that our workplace should have. It is necessary that we adopt this healthy lifestyle by using these tools in our daily lives at home and at work.

Error prevention is the result of our adopting a healthy lifestyle and using our HP tools in all things we do. We can prevent errors; it is up to you to turn the tide.

#### **The Human Performance Tools Brochure:**

[http://pgeatwork/UPI/Documents/HP\\_Brochure\\_FINAL\\_10\\_05\\_18.pdf](http://pgeatwork/UPI/Documents/HP_Brochure_FINAL_10_05_18.pdf)

### Why should I Care?

Maintaining a safe and error free workplace is all of our responsibility. We **ALL** want to make sure that all of us go home after the workday and see our families. We can make a difference in 2012.

### Remember:

*“Safety culture is the organization’s values and behaviors—modeled by its leaders and internalized by its members—that serve to make system safety the overriding priority.”*

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### Your Transmission Operations Support Group

Please do not forget to send in ideas for articles on the Op Zero Newsletter to: [RUSP@pge.com](mailto:RUSP@pge.com)

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