

RELIABILITY & SECURITY

Workshop—San Diego, CA

OCTOBER 31—NOVEMBER 1





Industry Subject Matter Expert Program

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What You Will Learn and Why it Matters

- Learn about:
 - NERC's Industry Subject Matter Expert (ISME) Program
 - WECC's pilot ISME Program
 - How you can participate in the audit experience
- Discover the benefits of sharing subject matter expertise

What is the ISME Program?



Introduction

- Welcome and agenda
- Purpose of the presentation

What is the ISME Program?

“The ISME program is a strategic initiative that harnesses the knowledge and experience of our industries subject matter experts. ISMEs actively engage in providing technical insights, collaborating with our stakeholders, and even challenging audit findings, offering invaluable opportunities for SMEs in the industry to contribute to the enhancement of standards and CMEP activities.”

Role in Enhancing Compliance

The ISME program plays a crucial role in enhancing CMEP activities in several ways:

- Technical expertise
- Audit support
 - *Note on audit support
- Challenge and verification
- Education and training
- Stakeholder collaboration

Mission and Vision

“Through the Industry Subject Matter Expert (ISME) Program, we harness the collective knowledge and expertise of industry professionals to facilitate cooperative compliance audits and promote best practices and collaboration between WECC and our stakeholders.”

The Pilot Engagement

The pilot engagement marked a significant milestone within the program's development, with Southern California Edison Company (SCEC) voluntarily providing evidence for review, and site tours under CIP-014-3 R4 – R6.

Additionally, Puget Sound Energy (PSE) played a pioneering role by providing Stanley Fuller as the first ISME, contributing to a collaborative effort that holds promise for the program's future.

Objectives of this Pilot

- Assess program effectiveness
- Share valuable insights
- Explore expansion opportunities

Results of the Pilot Engagement

- Overview of key findings
 - Enhanced SME networking and best practices sharing
 - Insight into the audit process
 - Benchmarking for continuous improvement
- Compliance improvements achieved
 - Enhanced audit transparency
 - Continuous best practice integration
 - Effective benchmarking

Post-Engagement Interview (Stanley Fuller)

- What was your experience in navigating the necessary steps of completing the COI, NDA, and NERC auditor training requirements?
- What were your first impressions of the ISME program?
- What was the equilibrium like between your ISME responsibilities and your regular business duties in terms of workload?
- What do you believe were contributions you made to SCEC during this pilot engagement?

Post-Engagement Interview (Stanley Fuller)

What key takeaways and insights will you bring back to your compliance program following your experience working with WECC and SCEC in an auditor role?

Post-Engagement Interview (Randy White)

- Can you speak to the dynamic of having a peer review your work?
- How did SCEC come to the decision to permit WECC to pilot the ISME program through CIP-014? Some initial concerns from industry involve allowing peers to dive deep into its evidence.
- What value can you see the ISME program bringing to the Western Interconnection?

Future of the ISME Program

- Expanding across all compliance standards
- Goals and objectives for future engagements
- Continuous improvement

Industry Volunteerism

- Desired qualifications and expertise
- Timeline for accepting applications



Electric Reliability and Security for the West

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